



## **Gold Crown Concessions Job Description**

### **\$11.25/hour**

The Concession Stand Worker is responsible to provide customer service. Prepares and serves a variety of menu items. Sells items and collects payment and provide correct change to the guests. All Concession Stand Workers / Cashiers report directly to the Building Manager and the Assistant Facilities Director.

#### **Responsibilities:**

- Prepares simple menu items.
- Sells items, collects payment and makes correct change.
- Interact with customers to ensure customer satisfaction.
- Carefully enters all sales into cash register to ensure that all purchases are accurately recorded.
- Clean up; store product; remove trash and garbage to dumpster.
- Serves patrons' food and beverage order quickly in proper portions with a courteous demeanor.
- Suggestively sell and upsell items.
- Maintains a clean, neat and safe work area.
- Interact with co-workers to assure compliance with company service standards, company inventory and cash control procedures.
- Ability to perform arithmetic operation involving all United States monetary units (add, subtract, multiply and divide).

#### **Qualifications:**

- Ability to interact with co-workers to ensure compliance with company service standards.
- Ability to multi task in a fast paced, team orientated setting.
- Must be able to work fluently in English.
- Ability to lift and carry items weighing 10-30 pounds, occasionally 50 pounds,
- Ability to work: extended hours, nights, weekends
- Must have sufficient mobility to perform assigned production tasks including: constant reaching, bending, stooping, wiping, pushing, and pulling for extended periods of time.
- Must meet state and local health requirements for food handlers

Contact and apply online at: <http://www.goldcrownfoundation.com/careers>

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