

General Refund Policy

Unless otherwise stated, each Gold Crown program will be non-refundable once the program starts. If a refund request is received prior to the start of a Gold Crown program, Gold Crown will issue a refund minus a 15% processing fee. If Gold Crown cancels an event, a full refund will be issued.

Injury Exception

If a player is injured after the first date of the Gold Crown program, Gold Crown will issue a prorated refund only if that player provides a doctor's note. No prorated refund will be issued if a doctor's note is not provided. Refunds due to injury will be prorated. The calculation depends of the type of event and duration.

League Refund Policy

If a registrant needs to drop after the schedule has been released, Gold Crown will not issue a refund. If a registrant drops prior to the schedule release, Gold Crown will issue a refund minus a 15% processing fee.

Injury Exception

If a player is injured after the first date of the Gold Crown program, Gold Crown will issue a prorated refund only if that player provides a doctor's note. No prorated refund will be issued if a doctor's note is not provided. Refunds due to injury will be prorated. The calculation depends of the type of event and duration.

Tournament Refund Policy

If a team/registrant needs to drop after the schedule has been released, Gold Crown will not issue a refund. If a team/registrant drops prior to the schedule release, Gold Crown will issue a refund minus a 15% processing fee.

PLEASE CONTACT GOLD CROWN FOUNDATION WITH ANY QUESTIONS OR TO DISCUSS YOUR SPECIFIC SITUATION.